



## **Job Title: Clinical Applications Specialist (MRI, PET)**

Location: Remote with travel required to customer sites - Europe

Employment Type: Full-time

### About the Position:

Subtle Medical seeks a certified radiologic technologist (preferably in MRI and/or PET-CT) to manage and execute onboarding and implementation initiatives of our MR and PET FDA cleared applications, provide support, and build customer relationships. This salaried, full-time role includes quarterly bonus plan, equity and benefits as part of our customer success team.

### Role Summary:

**Customer Onboarding:** Initiate, execute, and monitor customer onboarding and implementation of Subtle applications. This includes but is not limited to protocol analysis and optimization, image reviews, ongoing technical and clinical support.

**Customer Support:** Ensure customer satisfaction and address issues.

**Technical Assistance:** Provide product support to maintain customer satisfaction.

**Collaboration:** Work with cross-functional teams to ensure smooth implementation and excellent customer experiences.

**Hospital Environment:** Work in radiology departments, scanning patients, communicating with radiologists and technologists.

### Responsibilities:

- Manage customer relationships, educate them on our products, and consult on imaging workflows and best practices.
- Focus on customer success to drive retention and business growth.
- Conduct periodic product performance reviews and provide best practice advice.
- Assist in developing standard operating and quality assurance procedures.
- Advocate for customers within Subtle Medical, providing feedback to product and business teams.

### Qualifications:

- 3+ years as a certified radiologic technologist at a reputable hospital or research center.
- MRI certification required. PET/CT certification desired.

- Knowledge of MRI and PET/CT clinical workflows and technology.
- Proficient in Google Suite, Microsoft (Word, Excel, PowerPoint), and MacOS.
- Strong communication and presentation skills.
- Technical aptitude and ability to learn technical software programs.
- Valid driver's license.

### **Industry:**

- Medical Device
- Hospital & Health Care

### **Job Functions:**

- Clinical Services, Customer Support

### **Travel Required:**

- Yes (40-50%)

### **Benefits:**

- Medical, Dental, Vision
- PTO
- ...and more

To apply, please send your resume to [careers@subtlemedical.com](mailto:careers@subtlemedical.com)