SUBTLE MEDICAL

Job Description

Job Title	Associate IT and Platform Engineer
Department	Product (IT/Security/Privacy, Platform Engineering)
Reports To	Head of IT/Security/Privacy, Platform Engineering Technical Lead
Job Location(s)	Remote, or Hybrid if desired in SF Bay Area
% Travel	5%
Salary Range / Hourly Rate	$60k to $80k

Position Summary

The Associate IT and Platform Engineer is a hybrid entry level role at Subtle Medical to support the IT and Platform teams. Specifically, this position will consist of software QA testing, automation of manual tasks, and information technology duties.

This role joins a small, high performing team, and has the opportunity to make a positive impact felt across the whole company. Based on performance of the selected candidate and company needs, the role can grow into new areas or specialize within a single area over time.

Subtle Medical is the world leader in applying deep learning to the acquisition of medical images in order to enable faster, safer, and smarter medical imaging. We are committed to transforming the healthcare ecosystem by building and delivering responsible AI solutions that create a measurable impact on the radiology workflow and patient experience. Our vision is that every human being has the opportunity for a timely diagnosis, high-quality care, and a longer, healthier life.

Currently, Subtle Medical has two FDA-cleared & CE-marked AI software products that are in clinical usage in over 400 hospitals and imaging centers worldwide with a third FDA-pending. Subtle has a robust multi modality product portfolio and continues to invest heavily in research and development.. Our team consists of world leading radiologists, scientists and engineers from top universities like Stanford, Harvard, and MIT many with past experience at leading equipment manufacturers like GE, Philips and Siemens. Subtle Medical has been recognized multiple times by CB Insights as a global Top 100 AI Company and Top 150 Digital

Position Summary

Health Company. We continue to grow and expand and welcome those to apply who desire to empower patients and physicians with better healthcare.

Subtle Medical is an equal employment opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, disability, protected veteran status, or any other characteristic protected by law.

Responsibilities

Job Duty

IT/Security/Privacy:
- Perform user administration for a variety of cloud-based systems such as GSuite, Atlassian cloud, slack, and Github.
- Perform routine monitoring and maintenance of IT systems
- Troubleshoot issues with cloud-based and on-premise IT systems, the home office network, and IT/security tools.
- Monitor and investigate operational and security-related alerts from a variety of systems.
- Participate in the investigation and resolution of IT, Security, or Privacy incidents.
- Order, receive, and configure new hardware for employees and customers as needed
- Participate in the security vulnerability testing and remediation process
- Provide support for internal and external compliance audits
- Other duties as assigned

Platform Engineering:
- Generate thorough and effective test procedures for new releases of Platform products and software
- Perform manual test procedures and formally document results
- Communicate any defects found in software to developer team and help troubleshoot potential root causes
- Perform exploratory testing as needed, such as stress & regression testing, turnaround time calculations & analysis, or post-release testing.
- Create scripts or write code to automate testing procedures

Qualifications	
Key Competencies	- Ability to use basic Linux terminal commands. - Ability to create simple Bash scripts. - Basic proficiency with a language like Python, Typescript/Javascript, Java, etc. - Ability to design and execute effective test procedures - Strong analytical and problem-solving skills - Proficiency with remote working tools.
Education	Bachelor's Degree in Information Technology, Computer Science, Computer Engineering, or related technical field of study preferred.
Work Experience	0-2 years of relevant work experience.
Nice to Haves	- Able to navigate AWS Console, and/or familiarity with AWS services & AWS CLI. - Basic knowledge of DevOp tools, such as Jenkins, JFrog, and Docker. - Basic knowledge of testing frameworks such as Mocha. - Basic knowledge of Github and Git - Prior internship or full-time work in related areas. - Familiar with Agile Development Methodology. - Proficient in troubleshooting technical issues on a variety of systems and hardware. - Basic knowledge of information security and privacy concepts and best practices.

Want to apply?

Please email careers@subtlemedical.com with your resume/CV and any applicable information.